

Dear Valued Member,

BrightStar Credit Union is excited to announce that on March 14, 2011, we will transition to our new Online Banking system. You will enjoy the same functionality as our current system, but with a few extra features including: Pending Transaction History, Email & Text Alerts, Mobile Online Banking, and more.

We have identified you as a user of **Online Credit Card Access**. Please carefully read the following important information.

With the launch of the new Online Banking, you will no longer login separately to “Credit Card Access” (also called eZCardInfo). Instead, you will login to BrightStar Online Banking to access your credit card information along with your other BrightStar account information--all in one convenient location.

How to Login to New Online Banking to Access Your BrightStar Credit Card:

On or after March 14, go to our home page, BSCU.org. Located near the top of the page is the **Account Login** area. That’s where you login to Online Banking. After you login successfully, you will see your credit card information listed on your Account Summary page. You can click your card to access more detailed information and functionality.

Important:

- The first time you access the new Online Banking, you must login as a “First Time User” so that we can establish your profile. So when you go to BSCU.org on or after March 14, be sure to click “First Time User” and follow the instructions on the screen. After your account is established in our system, you will no longer need to select “First Time User.” You will simply login right from the Account Login area of the home page.
- The first time you login, please use your existing member number (your BrightStar account number without any suffixes) and your Call24 PIN (our automated telephone system PIN). Your Call24 PIN may be different than your ATM/Debit card PIN. If you do not know your Call24 PIN, please call us or drop by one of our convenient locations, and we’ll be happy to assist you.

We have placed additional information about the new Online Banking on our homepage at www.bscu.org. If you have any questions, please feel free to contact us by calling (954) 486-2728 or (800) 637-2728

Thank you,
BrightStar Credit Union