

Formerly Broward Schools Credit Union P.O. Box 8966 Fort Lauderdale, FL 33310-8966



Your credit union has changed its name. We're now... Bright Star CREDIT UNION

We have <u>exciting</u> news.

After years of planning and development, BSCU is pleased to announce its new name. We're still the same great Credit Union—owned by the same folks, our members—and with the same friendly staff. We remain committed both to Broward Schools and to the communities we serve.

$\overline{\checkmark}$ Is the Credit Union changing ownership?

No. The Credit Union is owned by the members—and that includes you. We have not merged, nor have we been bought out by another financial institution. We've simply changed our name to help us get the word out that we are open to the community.

Can employees of Broward Schools still join the Credit Union?

Absolutely. We're more committed than ever to Broward Schools. In addition, anyone who lives or works in Broward County, Boca Raton or Delray Beach is eligible to join. Family members can also join!

Will my accounts stay the same?

Yes. There are no changes to your accounts, account numbers, passwords or PINs as a result of the name change. You'll still use the same Credit Union locations with the same employees that you know and trust.

√Will I need new checks?

No. Your existing checks still work. Just keep using what you've got. When you reorder checks through us, your new checks will reflect our new name and logo.

Will I need a new ATM, Debit or Credit Card?

Visa Check Cards, ATM Cards, and Credit Cards will continue to work normally. Keep using them. When your card expires, you will be mailed a replacement card, which will reflect our new name and logo.

What about my account and loan documents?

All of the documents and agreements that you currently have with the Credit Union are still valid.

Do I need to change my Direct Deposit or Automatic Drafts? Do I need to notify anyone?

No. All Direct Deposits, Payroll Deductions, Automatic Drafts and other ACH services are transmitted using the Credit Union's routing number and your account number. Since these numbers have not changed, it is not necessary for you to take any action.

Will my credit rating be impacted?

No. There will be no impact to your credit rating due to our name change. Your credit history as reported by us to the credit bureaus will not be affected.

Has the Credit Union changed its contact information?

No. Everything stays the same. This includes our telephone numbers (954-486-BSCU and 800-637-BSCU), our website address (BSCU.org), our email addresses, our mailing addresses, and our branch and ATM locations.

